

Message

From: ServiceDesk v11 Notification [NoReply@state.ma.us]
Sent: 11/1/2011 11:42:21 AM
To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]
Subject: Incident 796073 Created

Incident 796073 Initial.

Assigned to:

Customer: Hanchett, James L

Description: ARHO - VISIT No network connectivity since power outage from Sunday's storm. They were on generator/limited power yesterday, but power has been fully restored and no network access on any PC.

Location: Room N251, Moro 1 Bldg, 637 N. Pleasant St, Amherst
413.545.2607

Customers, click on the following URL to view Incident:

If you have any further questions please contact the Customer Service Center at: 617-660-5230

Note: This is an auto-generated notification from the EOHHS Service Desk application. Please do not reply to this email.